

March 23, 2020

COVID – 19 Update

To our valued customers

As we all try to navigate these uncharted waters that we find ourselves in these days, I would like to take this opportunity to keep all of you informed as to what Chantland MHS has implemented to date.

Because of the number of machines we have operating in the food industry we have been designated as “workers essential to critical infrastructure during COVID – 19 response” by the Homeland Security Department. This will allow us to continue to be here servicing your needs even if there is a shelter in place order initiated in Iowa.

Our first and foremost concern is for the safety and wellbeing of both our employees and our customers while still taking care of our customers’ needs from both the service and sales aspects. We have implemented a no travel initiative until at least April 17th at which time we will re-visit this action. In the interim our Service Technicians are here in the office to assist you with any issues that you may encounter with your equipment. Through phone conversations, on line monitoring via a modem and written instructions we should be able to get you up and running in a short time. Our Sales team is here to help you with any new projects you may have and are needing layout and pricing information. Although they will not be able to travel to your facility for a face to face meeting, through drawings, emails, and phone conversation we will be able to get you the information you require to keep your facilities running efficiently and smoothly. As always we will have our Parts Department people on hand to get you any part that you require to stay up and running.

It is my hope that we all band together to bring this invisible foe to an end so we can all get back to our normal way of life. Until then we can only continue to do those things that we have control over such as washing our hands, not touching our faces, practicing social distancing and staying home when we feel ill.

Stay safe and healthy.

Jamie Flot
President / COO
Chantland MHS Company