

May 1, 2020

COVID – 19 Update

To our valued customers

During the past 2 weeks since I extended our travel ban through May 1st we have seen some dramatic changes happening. Various states such as Georgia, Oklahoma, Mississippi, South Carolina, Tennessee, Colorado, Minnesota, and Montana have been partially reopened with more states set to join them starting this weekend. We have also seen our home county of Humboldt in Iowa register its first positive tests for the coronavirus, now totaling 4 in the county.

Most of the states that are partially reopened or set to reopen will allow restaurants to resume dine in business on a limited capacity basis. Hotels will be available and 14 day quarantines will probably be lifted on travelers entering those states from outside the area. With that said I will be extending the travel ban on our Service Technicians and Sales People for another 2 weeks to allow us time to observe the effects of reopening the states for business. If we see no ill effects or restrictions put back into place due to a surge in positive virus cases we will resume traveling on a limited basis (it will depend on the area that we are to travel to) on May 18th.

As I have stated before, in the interim our Service Technicians are here in the office to assist you with any issues that you may encounter with your equipment. Through phone conversations, on line monitoring via a modem and written instructions we should be able to get you up and running in a short time. Our Sales team is here to help you with any new projects you may have and are needing layout and pricing information. Although they will not be able to travel to your facility for a face to face meeting, through drawings, emails, and phone conversation we will be able to get you the information you require to keep your facilities running efficiently and smoothly. As always we will have our Parts Department people on hand to get you any part that you require to stay up and running.

Let's all make sure that we continue to wash our hands, do not touch our faces, practice social distancing and stay home when we feel ill.

Stay safe and healthy.

Jamie Flot
President / COO
Chantland MHS Company